# Analysis Documentation

## CITE business rules for software development

**Clients**

Our clients’ interests always come first. If we deliver exceptional product and service to our clients, our own success will follow.

**Accountability**

We are performance oriented and unafraid to make decisions and be held accountable for those decisions.

**People and reputation**

These are our greatest assets. Without compromise, we will operate in an ethical manner and and in compliance with regulations, wherever we work, and whoever we work with.

**Professionalism and quality**

We take great pride in our work and are driven to achieve excellence in every project we undertake. We aim to deliver the best products and service in the market.

**Innovation, creativity**

We never discount the past, but we will constantly strive to find a better solution to a client’s problems. Our clients’ best interests are our best interests.

**Teamwork**

Individual creativity is always encouraged, but, more often than not, team effort produces the best results. There is no room for those who put their personal interests ahead of the interests of the firm and its clients.

**Size**

We are a small firm. We want to be big enough to undertake the largest project that any of our clients could conceive, yet small enough to maintain the loyalty and camaraderie that contributes to our success.

**Anticipation**

We constantly strive to anticipate changes in markets and technologies and we will deliver the latest services, tools and technology stacks to our clients.

**Growth**

We operate in a highly competitive environment and we will grow our business aggressively. However, we will always be fair competitors and will never denigrate other firms.

**Integrity**

We expect our people to maintain high ethical standards in everything they do.

Ref= <http://www.citems.com.au/?page_id=62>

## CITE Managed Services Quality Assurance

We have established processes that evaluate project performance and aim to assure that quality standards are being followed and that the deliverables comply with customer requirements.

Ref= <http://www.citems.com.au/?page_id=84>

## Acme Entertainment Pty Ltd development requirements

Review and Update the move database application. Rework the prototype.

Make a multiplatform report document – adaptive or responsive.

Move Database local server or cloud hosted.

Record testing and make a testing document.

CITE Managed Services develops software for a range of clients and from time to time they will utilise external contractors when appropriate. Team D (us) have been employed to implement a Movie Database for Acme Entertainment Pty Ltd. Acme